



+1(650) 488-7907  
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## Magento support packages

<b>Starter</b>	<b>Mont Blanc</b>	<b>McKinley</b>	<b>Everest</b>	<b>Outer Space</b>
<p>Need emergency help, to resolve urgent technical malfunctions on your Magento store? No one can afford downtime. Call our heroes to rescue your business.</p>	<p>If one day of work, monthly, is likely to be enough, this could be the package for you, allowing us to make</p>	<p>For access to a dedicated Magento developer on a regular basis, but for less than for a week each time, to make minor updates, or help with administration.</p>	<p>For deeper site revision, to reinforce Magento, partially or completely. Before launching, we'll conduct a full website audit, assessing performance and SEO.</p>	<p>Our ultimate package offers Magento enhancement at the deepest developmental level. Great for long-term collaboration: when your site requires many</p>
<b>2 hours</b>	<b>10 hours</b>	<b>20 hours</b>	<b>40 hours</b>	<b>unlimited</b>
-	<b>+ 1 hour</b> out of office	<b>+ 2 hour</b> out of office	<b>+ 4 hour</b> out of office	<b>24/7</b> availability
<p>Superficial code review and bug fixing.</p>	<p><b>Starter +</b> Web security audit, periodic website updates, administrative help, and new features development.</p>	<p><b>Mont Blanc +</b> Web security audit, UI/UX design, and extensions audit</p>	<p><b>McKinley +</b> Deep site audit, performance revision, QA and SEO audit</p>	<p><b>Everest +</b> Deep site audit, performance revision, QA, SEO support and Magento training</p>
<p>1 dedicated Magento developer</p>	<p>1 dedicated Magento developer</p>	<p>1-2 dedicated Magento developers</p>	<p>1-4 dedicated Magento experts (developer, UI/UX designer, and a project manager)</p>	<p>1-10 dedicated Magento experts (BA, SEO, marketing specialists, and a project manager)</p>

# Choose the package best suited to your needs

Magento technical support packages*	Starter	Mont Blanc	McKinley	Everest	Outer Space
	2h	10h	20h	40h	Unlimited
<b>Dedicated developer</b> A certified Magento solution specialist at your disposal.	✓	✓	✓	✓	✓
<b>Bug fixing</b> Our certified Magento developers clean the code from redundant content, that can lead to malfunctions. We're bug-killers. No mercy. Only valid code!	✓	✓	✓	✓	✓
<b>Managed code repository</b> We log all code changes, using special software; this helps us detect errors, knowing where changes have been made.	✓	✓	✓	✓	✓
<b>Telephone support</b> We're on the end of the line for all urgent situations.	✓	✓	✓	✓	✓
<b>Periodic website updates</b> We'll undertake all necessary updates on your site, as well as extensions and plugins, and set your Magento version to the latest edition.		✓	✓	✓	✓
<b>Work tracking tool</b> We give you access, to take control of all we do.		✓	✓	✓	✓
<b>UI/UX design support</b> If you need to improve your site's user-friendliness, we're here to help.			✓	✓	✓
<b>Ongoing extension customization</b> Re-customizing extensions, to help meet your goals.			✓	✓	✓
<b>Dedicated Magento team scalability</b> Besides offering a dedicated developer, we'll give you a team of specialists, ready to work as directed.			✓	✓	✓
<b>Performance audit and optimization</b> We'll track your site's operational speed and compile a list of recommended improvements.				✓	✓

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<b>Perfecting Magento security patches</b> Remaining protected is essential for eCommerce. We'll place patches on the most vulnerable places, re-enforcing them against hacker attacks.				✓	✓
<b>Magento QA and testing</b> Our Magento quality assurance will ensure that your site operates well on various browsers and mobile platforms.				✓	✓
<b>SEO audit and consulting</b> Get tips on how best to improve your site, in terms of search engine optimization.					✓
<b>Magento training (by request)</b> Hands-on coaching from your own Magento certified developer.					✓

\* We'll create a tailored package to suit your needs, from our list of maintenance services, adjusting time durations to suit you. Get in touch for a consultation. We're here to help!

## For more information:

Onilab.com

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